

User Survey
Repair Services: Motor Vehicles, Statewide (T-0126)

NOTE: Please, survey your end users. Your input will help the Purchase Bureau in the analysis of this contract.
Please return this survey by June 1, 2003.

Agency: _____

Address: _____

Contact Person: _____

Phone: _____ Fax: _____

1. Does your agency currently utilize this State contract to obtain repair services for motor vehicles?

___ Yes ___ No If no, please explain why on the space below or on separate sheet of paper.

2. If yes, please answer the following questions:

a. Is the current State contract a satisfactory method to obtain vehicle repair/maintenance services? ___ Yes ___ No

b. If the current State contract is NOT a satisfactory method to obtain vehicle repair/maintenance services please check the answer or answers that best describes why:

___ The contractor(s) is unable to handle the volume of work needed by this agency or is too often unable to schedule service in a reasonable amount of time.

___ There is no contractor less than 10 miles from this agency.

___ The contractor(s) are awarded price lines for limited types of services. Since a single contractor is unable to provide all repairs or maintenance, vehicles must be taken to multiple contractors for service.

___ (Cooperative purchasing participants only) Better pricing is obtained through the local government bidding process.

3. Please provide below any further comments or suggestions that you believe could be used to improve this contract (use additional sheets of paper if necessary):
